

## CODE OF CONDUCT SUMMARY

I must:

1. Provide hearing services in a safe and ethical manner.
2. Provide hearing services in a respectful manner and not discriminate against anyone they interact with in a professional capacity.
3. Obtain consent prior to delivering a hearing service.
4. Promote my client's right to participate in decisions that affect their hearing health.
5. Not misinform their clients as to their scope of practice, qualifications and competencies.
6. Not financially exploit clients.
7. Behave professionally and ethically when interacting in a professional capacity.
8. Only make claims in advertising about their hearing services that are supported by acceptable evidence.
9. Report concerns about the conduct of other health care workers.
10. Take appropriate action in response to adverse events.
11. Adopt standard precautions for infection control.
12. Take appropriate measures to avoid placing clients at risk if diagnosed with an infectious medical condition.
13. Not provide hearing services under the influence of alcohol or unlawful substances.
14. Not provide hearing services if they suffer from a physical or mental impairment that is likely to place clients at risk of harm.
15. Not engage in sexual misconduct or other inappropriate intimate behaviour.
16. Comply with all relevant laws and regulations.
17. Adhere to appropriate documentation standards.
18. Be covered by appropriate indemnity insurance.
19. Take full responsibility for people under my supervision.
20. Display this summary of the Code of Conduct and inform clients of how they can make a complaint.

If you believe that I have, or may have, failed to meet the above requirements regarding my conduct you should contact the Ethics Officer at [ethics@auderc.org.au](mailto:ethics@auderc.org.au) or **(03) 9940 3911**.

The Ethics Officer can also assist you with understanding the Code of Conduct, understanding your options, and forwarding your complaint to relevant entities (if relevant).